

12,011

People Served
Food Assistance
Value: \$993,555**

333,991

Pounds of Food Donated by Our
Generous Community.

1,334 Volunteers

Served a Total of
16,374 Volunteer Hours

1,483

People Served
Rent/Mortgage
Assistance
Value: \$541,706

984

People Served
Utilities Assistance
Value: \$155,503

15,818

People Served through Community
Outreach Partners Including
*Forsyth County Sheriff's Office,
WSFC Schools and Others.*

18,107*

Total People
Served

\$2,907,055

Total Value

*May represent more than
one service per person.



OUR MISSION

The mission of Crisis Control Ministry is to assist people in crisis to meet essential life needs and to become self-sufficient.

We believe that food, shelter, and medicine are basic human needs, and that we can strive to meet the needs of people in Forsyth and Stokes counties who are in crisis and dealing with unfortunate circumstances. As a trusted resource since 1973, we serve residents of our community and provide more than \$3 million worth of services annually.

UNIFYING PRINCIPLES

**Love ♥ Stewardship ♥ Listening ♥ Grace ♥ Truth
Collaboration ♥ Better Lives ♥ Transformation**



Crisis Control MINISTRY

Winston-Salem Office
(336) 724-7453
200 E. Tenth St.
Winston-Salem, NC 27101

Kernersville Office
(336) 996-5401
431 W Bodenhamer St.
Kernersville, NC 27284

www.crisiscontrol.org



2,935

People Served
Pharmacy
Assistance

15,044 Free Prescriptions

Filled at our licensed pharmacy, with a value of \$1,155,364 and provided at an expense of only \$242,581 to the Ministry.

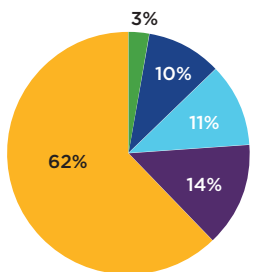
In March 2022, Crisis Control Ministry (CCM) expanded their pharmacy certification for most of its clients seeking prescription assistance from six months to one year. Pharmacy patients now have immediate and long-term service from the pharmacy. This is a great improvement over our previous program of granting one month at a time of service over the course of several months before granting long-term service. This new program has eliminated confusion for clients, volunteers, and staff. In addition, our pharmacy services coordinator can more quickly get the required paperwork from patients to apply to the various manufacturers' patient assistance programs. As a result, CCM purchases fewer expensive medications because they arrive to our pharmacy quickly. The proof of the impact this new program is having on our clients is often heard

with comments such as "thank you so much — getting my medication is going to save my life!" and "wow — a whole year — wow!" Our clients can see our commitment to them by providing this extended service.



Revenue Received

● Individuals	\$ 1,705,827
● Churches/Congregations	\$ 403,861
● Foundations	\$ 298,745
● Businesses/Corporations	\$ 273,318
● Government	\$ 85,000
Total	\$2,766,751



Crisis Control MINISTRY

2022 COMMUNITY IMPACT REPORT

Dear Friends,

As we emerge out of the global pandemic, we realize how fortunate we are to have learned from the experience and the opportunity to make positive changes in the way we do our work here at Crisis Control Ministry (CCM).



The Client Services staff members at CCM quickly shifted to a hybrid model of doing their work, giving clients options of how they wanted to interview for assistance, either in-person or by phone.

Crisis Control has always been a place where the philosophy is to help individuals and families resolve their “whole” crisis so that when they leave our space, a burden has been lifted and the temporary financial crisis is over.

Throughout our almost 50 years of existence, it is only because of the support we receive from our local community, that we are able to assist clients with much higher rent, mortgage and utility payments, provide two weeks' worth of nutritious groceries from our client choice food pantries, and provide life-sustaining prescriptions for uninsured and underinsured patients who can't afford them.

As we enter our 50th anniversary year, it is gratifying to realize that the philosophy and principles of our founders still hold true today. Working together, our volunteers, staff and board members, clients (past and present), and faithful supporters of our work and service can make this community a better place for everyone to live.

Everything we do at Crisis Control Ministry involves genuine conversations, listening and thoughtful responses. Like most others, we are so grateful to be able now to interview in-person, gather in groups and to look forward to other challenges and opportunities in the years to come.

Thank you again for supporting our work at Crisis Control!
Sincerely yours,

Margaret P. Elliott

Margaret Elliott,
Executive Director

Shontell Robinson

Shontell Robinson,
Board Chair

PARTNERSHIP WITH FORSYTH COUNTY SHERIFF'S OFFICE BORN OUT OF COVID-19 PANDEMIC

In March of 2020, the COVID-19 Pandemic changed the world for everyone. No person or entity was immune to the impact of this deadly pandemic, including Crisis Control Ministry (CCM). In order to continue to serve those in need in our community, CCM made immediate changes to its operations. One change was, rather than clients coming into CCM's client choice pantries to shop, they were provided prepackaged groceries with enough food to last them for two weeks. CCM continued to receive a surplus of perishable items from partners through their Store Food Rescue Program. Not wanting to throw away hundreds of pounds of fresh produce weekly, CCM needed a plan. The answer came through a partnership with the Forsyth County Sheriff's Office.

CCM contacted Corporal Butch Moore at the Forsyth County Sheriff's Office to inquire if he knew of communities



where the residents might have food insecurity issues. Corporal Moore responded and the results have been life changing for one community. He commented, "Crisis Control Ministry has enabled the Forsyth County Sheriff's Office to distribute food to families in crisis and establish valuable relationships in our community. This partnership has also allowed for distribution of much-needed food to those without transportation. Crisis Control Ministry's partnership with the Sheriff's Office has served as an invaluable way to break down barriers and help everyone in our community know we are here to help them in their time of crisis." CCM looks forward to continuing our partnership with the Forsyth County Sheriff's Office, to help those struggling with food insecurity.

2022 WEE CARE! CEREAL DRIVE



In March 2022, Crisis Control Ministry partnered with forty daycare centers, preschools, and elementary schools throughout Forsyth and Stokes Counties for the Wee Care! Cereal Drive. The goal of this cereal drive is to encourage youth to start giving back to their community at a young

age by donating their favorite cereal to the Crisis Control Ministry food pantries. The drive coincides with national nutrition month and gives teachers the opportunity to educate kids about the importance of healthy eating. Every school that participates is given a curriculum book teachers can share. The amount of food collected was record-breaking. The donation totaled 9,720 boxes of cereal to help ensure families utilizing the CCM food pantries would have breakfast every morning. This cereal supplied the Winston-Salem and Kernersville pantries for an entire year. CCM was even able to share the donations with Second Harvest Food Bank, the LaDera Crest neighborhood, the Forsyth County Sheriff's Office, Winston-Salem/Forsyth County Schools and other community partners.

2023-2024 BOARD OF DIRECTORS

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CRISIS CONTROL PROVIDES ASSISTANCE WITH DENTAL EXPENSES

Mr. & Mrs. Hughes live in Stokes County and were referred to CCM by their local health department to receive prescription medications. Although Mrs. Hughes receives a Social Security check and Mr. Hughes worked in the landscaping business, they did not have enough money to pay their family bills and had exhausted all their savings. This became a recurring financial situation which qualified the couple to become certified patients allowing them to fill all their monthly prescriptions without having an interview each time they needed assistance. When they came in for their first prescriptions, they were also asked if they could use some food from our client choice food pantry. They accepted the offer and went home with two weeks' worth of groceries as well.

One year later, Mr. Hughes remembered talking with the pharmacy staff about several of his missing teeth and the pain he was experiencing. Dental care had not been one of the areas of service commonly provided, but because CCM is always open to expanding services, their Board of Directors approved the use of client services funds to pay for emergency dental care. After consulting with his dentist, who recommended the extraction of seven teeth, CCM received the cost analysis (\$1,230). After the extraction of seven teeth, other problems surfaced, and additional surgery was needed, including partial dentures. The total bill for all the dental care came to approximately \$5,000.

The provision of dental care for adults who do not have insurance is a serious need in our community. While CCM will not be able to respond to all the needs, efforts are being made to form collaborative partnerships with other non-profits, free clinics and with local dentists to develop ways to address this issue in a more systemic way.

In the meantime, CCM is grateful to be able to help those who find themselves in a financial crisis and unable to pay for much-needed dental work!

